

W-01303A-10-0448

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Sheila StoellerPhone: 602-542-4143Fax:Priority: Respond Within Five DaysOpinionNo. 2011 - 94682Date: 4/19/2011Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:Last:Complaint By:

Norman

Vaughan

Account Name:

Norman Vaughan-Havasus RV Resort Prop. Ow

Home: (000) 000-0000Street:

1905 Victoria Farms Road

Work: (928) 764-2020City:

Lake Havasu City

CBR:State:

AZ

Zip: 86404

is:Utility Company.

Arizona - American Water Company

Division:

Water

Contact Name:

Karl Wilkins

Arizona Corporation Commission

Contact Phone: (623) 815-3100Nature of Complaint:

Following letter, dated 3/30/11, rec'd 4-18:

APR 19 2011

RE: Docket No. W-01303A-10-0448

DOCKETED BY

Dear Commissioners:

The referenced rate increase requested by Arizona American Water identifies an increase of 58% which will severely impact the citizens living at Havasu RV Resort. Havasu RV Resort was established as an RV Condominium so that members could purchase their lots as opposed to renting them. The Resort has 400 lots with 340 sold at this time and operates (operates?) thru a Property Owners Association. These lots were purchased primarily by retired fixed income Senior Citizens trying to control their living costs and maintain the RV life-style.

Arizona American Water is the supplier of the water for this Resort which is delivered through a master meter thus the Resort receives one bill. Water consumption at the Resort averages in excess of 1.5 million gallons each month. This bill is paid (by) the Resort from the property owner's due and these large increases in water expense are well beyond the amounts allowed in the dues. As with many property owners associations, increases in property owners dues are limited each year. This increase severely affects our budget.

We are requesting that any increase the Commission allows be based upon a rate of return in the range of 1 to 1 1/2 per cent as opposed to their requested rate and that it be phased in over a three year period thus allowing for improvement in the overall state of our economy. In addition, it appears that this asset is in the process of being sold to EPCOR of Edmonton, Canada. We question whether the increase is truly necessary, or whether it just makes for a more attractive purchase for EPCOR. When this transaction is consummated, if history tells us anything, we will be experiencing additional rate increases in the near future. These are increase we can not afford.

Thank you for your consideration.

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2011 APR 19 4:36
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Havasu RV Resort
Property Owners Association

Norman Vaughan
Secretary
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/19 -- OPINION DOCKETED in Docket # W-01303A-10-0448
End of Comments

CLOSED

Date Completed:

Opinion No. 2011 - 94682
